



Message from the CEO:

Due to global health concerns, Specialized Home Care is closely monitoring developments on the COVID-19 outbreak and is taking appropriate steps consistent with CDC, WHO, CMS, and ACHC guidelines to help support the health and safety of our employees, patients, and partners.

I am reaching out to assure you that in times of uncertainty, our referral sources, clients, and staff's safety and well-being remain our highest priority. This is why we are taking extra precautions to prevent the spread of the COVID-19

I would like to share a few updates.

Extra Precautions to prevent the spread of the Virus

In order to control the spread of the virus and protect the health of Specialized Home Care patients, employees, and partners we:

- **Have advised all of our office employees to work from home**
- **Advised all of our employees to practice increased hygiene practices such as frequent hand washing, use of hand sanitizers, and disinfectant wipes and spray**
- **Vigorous cleaning of equipment and following infection control protocols**
- **Stay current on all CDC and CMS recommendations and updates**
- **Daily temperature and symptom checks for all of our field clinicians before patient care is performed.**
- **Set up virtual communication lines with referral sources, facilities, patients, and internal staff**

We understand that you may be experiencing stress, given the rapidly changing information. We want you to know that we are monitoring the COVID-19 situation closely, keeping those who are affected in our hearts and are listening carefully to the questions and concerns that we receive.

Specialized Home Care will continue monitoring the COVID-19 updates, and will respond based on the advice of governments, public health authorities, and medical professionals.

Stay Safe,

Erik Hansen
Co-Founder and CEO
Specialized Home Care